Shepparton Villages

More than a place

By Veronica Jamison,
CEO, Shepparton Villages

Big changes are happening in Aged Care around the nation – and that includes here in Shepparton!

A whole raft of new requirements are coming in as part of a new aged Care Act that takes effect from 1 November. These requirements are built on a set of seven new (strengthened) Standards that all providers of aged care services must meet.

They cover a wide range of things, but amongst the most important things to note are the underlying principles behind them.

These principles emphasise the importance of quality and choice at all times. People who receive aged care services are entitled to quality care and choice around how that care is provided. It's what has been called a "rights based" approach.

An example can be with food and dining. At Shepparton Villages, we've been on an exciting journey this year preparing for the new standards, and this has included working closely with the Maggie Beer Foundation to spruce up our food and dining experience for residents at our three residential care facilities.

It's been leading to some delicious improvements!

I'll have more to say about this next week.

Find out more: **www.sheppvillages.com.au**
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