



# Banksia Lodge

## Our Facility

Banksia Lodge is a 64 bed residential aged care facility. Accommodation at Banksia Lodge consists of single rooms all with ensuites. Meals are served in a central dining room.

In addition to three main meals, morning and afternoon tea and supper are provided. Spacious and homely lounge areas are available for use by all residents.

Our facility is set in a picturesque garden setting and this relaxed ambiance flows throughout the resident's home. Banksia residents have various garden areas where they can enjoy and spend time outside.

## Lifestyle and Leisure

Choice, dignity, respect and privacy is something our staff do every day in ensuring our residents have their best day possible.

Our lifestyle and leisure staff are supported by over 100 volunteers who assist in enriching the lives of our residents everyday through multiple activities including outings on our buses.

Caring for our residents is paramount in everything we do.

## Resident Committee

Banksia Lodge has an active Resident Committee made up of residents elected to represent the interest of all those residing at Banksia. This committee meets regularly with the Care Manager

to discuss any issues ideas and suggestions to ensure residents are choosing their best day possible.

A monthly meeting is held where all residents and families are invited to attend, ensuring everyone is fully informed and able to contribute.



## Admissions

For more information, contact Helen our Admissions Coordinator who can talk you through information regarding our facilities and answer any questions you may have.

**Helen Mathieson**  
**Admissions Coordinator**  
**(03) 58 320800**  
**[helenm@sheppvillages.com.au](mailto:helenm@sheppvillages.com.au)**

## Mission, Values & Vision

### Our Mission

Our Mission is to enrich the lives of people in our care.



### Our Values

#### Care

We care and continuously improve what we do.



#### Respect

We believe everyone is unique, we listen and demonstrate care and compassion in everything we do.



#### Choice

We encourage and promote individual choice and independence.



#### Passion

We love what we do and encourage creativity and diversity.



#### Teamwork

We work together and support each other.

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**For more information or enquiries please contact:**

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