

Have Your Say Form

Shepparton Villages values your feedback and we encourage all to have your say. We view your feedback as an opportunity to improve our services and care to Residents, Clients, Visitors and Staff. This form can be completed by anyone and includes: residents, clients, visitors and staff. Once completed this form is to be placed in the locked box marked "Have Your Say" located at the entrance to the facility. This form can be also sent directly to our Executive Manager Care Services who is located at 9 Batman Avenue Shepparton 3630 or by email to: haveyoursay@sheppvillages.com.au

What area of our service does this apply to: (Please tick appropriate area)

<input type="checkbox"/> Banksia Lodge	<input type="checkbox"/> Hakea Lodge	<input type="checkbox"/> Acacia House	<input type="checkbox"/> Waratah Lodge	<input type="checkbox"/> Boronia House	<input type="checkbox"/> Grevillea Lodge	<input type="checkbox"/> Kitchen /Food	<input type="checkbox"/> Maintenance/ Gardening	<input type="checkbox"/> Admin
<input type="checkbox"/> Independent Living Unit Rodney Park Village		<input type="checkbox"/> Independent Living Unit Kialla Gardens Village		<input type="checkbox"/> Independent Living Unit Tarcoola Village		<input type="checkbox"/> Other	<input type="checkbox"/> Home Care and Support Services	

What do you wish to report (Please tick appropriate box)

<input type="checkbox"/> Comment	<input type="checkbox"/> Complaint	<input type="checkbox"/> Suggestion
<input type="checkbox"/> Compliment	<input type="checkbox"/> Maintenance / Gardening	<input type="checkbox"/> Hazard
<input type="checkbox"/> Other	<input type="checkbox"/> Confidential (please place in envelope marked Confidential)	

What do you think could be improved?

What do you suggest we could do in response to your issue?

Name of person making this report (Please note this is optional)	Date
	/ / 201