



Home Care for You

Fact Sheet

Your Friend Kylie

Kylie is our Home Care and Support Services Manager and leads our team in offering you a range of services that meet your needs, in your home, that you choose.

Your Home Care & Support Services

We help you make choices about services you require to assist you to remain living at home for as long as possible.

We do this by arranging specialist services that assist with maximising your independence and assisting you to participate in community activities of your choice.

Services We Can Offer You

The amount of services you require may be from as little as one hour per month to 24 hrs per day. Some examples of these services are:

- > Help with tasks around the house such as washing, ironing, cleaning and or meal preparation;
- > Help with your personal care such as bathing;
- > Help with medical requirements that may require a nurse;
- > Help with getting you to appointments;
- > Help with shopping;
- > Help with the garden and minor maintenance.

What we can do for you?

Kylie, our Home Care and Support Services Case Manager, will consult with you and establish a Service Plan that meets your needs and your budget.

Kylie will:

- Discuss services available to best meet your needs and assist you with developing your care plan
- Coordinate your choice of services and continue to monitor the quality of these services
- Explain the budget that is allocated to your Home Care Package and ensure services are provided within the budget
- Make regular phone contact to ensure services in place continue to meet your needs
- If your circumstances change and your services need changing your case manager will assist you with this

When You need help and support in Your home

I am here to help and you can call me for more information.

Kylie Alletsee
Home Care and Support
Services Manager



Telephone: (03) 5832 0800

Fax: (03) 5832 0864

Email: kyliea@sheppvillages.com.au

FOR MORE INFORMATION OR ENQUIRIES PLEASE CONTACT:

Administration Office, Tarcoola Village.

9 Batman Avenue, Shepparton VIC 3630, Postal Address: P O Box 203, Shepparton VIC 3632.

Telephone: (03) 5832 0800 Fax: (03) 5821 3998 Email: info@sheppvillages.com.au

Web: www.sheppvillages.com.au